

## Squad Life Inc. Terms and Conditions

Effective Date: January 27, 2025

Welcome to Squad Life Inc.! These Terms and Conditions ("Terms") outline the rules and regulations for the use of Squad Life Inc.'s website and services. By accessing or using our website, you agree to comply with and be bound by these Terms.

Please read these Terms carefully before accessing or using our website. If you do not agree to these Terms, you may not use our website or services.

#### 1. Website Ownership

This website is owned and operated by Squad Life Inc. Throughout these Terms, "we," "us," and "our" refer to Squad Life Inc. Our website offers visitors home maintenance services and related information. By accessing or using our website and services, you approve that you have read, understood, and agree to be bound by these Terms.

# 2. Eligibility

In order to use our website and services, you must be at least 18 years of age or the legal age of majority in your jurisdiction. You must possess the legal authority to enter into these Terms as a binding agreement. You may not use the website if any laws in your country or jurisdiction prohibit you from doing so.

## 3. Commercial Terms for Services

When using our services or purchasing a subscription, you agree to the following:



- You are responsible for reading all service details before making a commitment to purchase.
- You enter into a legally binding contract when you subscribe to our services and complete the payment process.
- The prices listed on our website are subject to change at any time, and we reserve the right to correct any errors in pricing.

**Subscription Fees:** Subscription fees for home maintenance services will be charged monthly, quarterly or annually as indicated on the website.

All fees exclude applicable taxes.

## 4. Return and Refund Policy

Refer to the policies associated with respective services.

## 5. Changes to Offerings

We reserve the right to modify, discontinue, or alter our services without notice. This includes adjusting service features or pricing. Any changes will not affect existing contracts unless specified.

## 6. Intellectual Property

All content on the website, including images, text, graphics, logos, and software, are the intellectual property of Squad Life Inc. and protected by copyright and trademark laws. You are not permitted to copy, reproduce, distribute, or create derivative works from our content without our explicit permission.



By uploading any content (e.g., reviews, comments, or feedback), you certify that you own the rights to the content or have received the appropriate licenses. You grant Squad Life Inc. a worldwide, royalty-free license to use, distribute, and display your content.

## 7. Account Suspension or Termination

We reserve the right to suspend or terminate your account at our sole discretion if you violate any part of these Terms or any applicable law. You may request to cancel your account at any time. For subscription-based services, cancellations will take effect at the end of the billing period for which payment has been made.

#### 8. Indemnification

You agree to indemnify and hold Squad Life Inc. harmless from any claims, liabilities, losses, or damages arising out of your use of our website or services, including but not limited to any breach of these Terms or violations of applicable law.

## 9. Limitation of Liability

To the maximum extent permitted by applicable law, Squad Life Inc. shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of our services. We are not responsible for errors, service interruptions, or unauthorized access to personal information.

## 10. Modifications to Terms

Squad Life Inc. reserves the right to modify these Terms at any time. Any changes will take effect immediately upon being posted on the website. It is your responsibility to review these Terms



periodically. Continued use of the website after modifications means you accept the updated Terms.

#### 11. Promotional Emails and Communication

By providing your contact information, you agree to receive communications from us. The receipt of marketing and promotional communications require your consent. If you wish to opt out of communications, you can do so by contacting us at any time.

#### 12. Governing Law and Dispute Resolution

These Terms are governed by the laws of the Province of Alberta, Canada. Any disputes arising from these Terms or your use of the website will be resolved in the courts located in Calgary, Alberta.

## 13. Contact Information

If you have any questions or concerns regarding these Terms or your use of our website and services, please contact us:

Email: info@squadlife.ca Mailing Address: 51 Riverside Gate, Okotoks, AB T1S 1B2 Phone: 587.317.7823

By using our website, you acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions.